Measuring the Quality of Academic Advising  
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NSSE 2007 Academic Advising Items (original):

I. To what extent do you agree or disagree with the following statements? (Rate between 1 – Strongly disagree to 7 – Strongly agree. Not applicable option is also available.)
   a. My academic advisor is responsive when I contact him/her.
   b. My academic advisor listens closely to my concerns and questions.
   c. My academic advisor provides me with accurate information about academic requirements.
   d. My academic advisor talks with me about my career interests and plans.
   e. My academic advisor is available when needed.
   f. My academic advisor assists me when I have academic difficulties.
   g. My academic advisor is interested in my plans for the future.
   h. My academic advisor offers me support to accomplish my career goals.
   i. I know how to contact my academic advisor.
   j. My academic advisor keeps me informed of important deadlines.
   k. My academic advisor keeps me informed of support options such as tutoring.
   l. My academic advisor shows me where to get information on different educational options.
   m. My academic advisor assists me with the credit transfer process.
   n. My academic advisor provides accurate information about courses.
   o. My academic advisor provides my school’s academic rules and policies.

II. About how many times have you met with your academic advisor in the current academic year?  
(Options: 0, 1, 2, 3, 4, 5, More than 5)

NSSE Quality of Academic Advising Items (Revised):

I. Informative and availability of the advisor(s)
   a. My academic advisor is responsive when I contact him/her.
   b. My academic advisor listens closely to my concerns and questions.
   c. My academic advisor provides me with accurate information about academic requirements.
   d. My academic advisor is available when needed.
   e. My academic advisor provides accurate information about courses.

II. Educational Support provided by the advisor(s)
   a. My academic advisor keeps me informed of important deadlines.
   b. My academic advisor keeps me informed of support options such as tutoring.
   c. My academic advisor shows me where to get information on different educational options.

III. Career support provided by the advisor(s)
   a. My academic advisor talks with me about my career interests and plans.
   b. My academic advisor is interested in my plans for the future.
   c. My academic advisor offers me support to accomplish my career goals.

Please send your comments to pdchen@indiana.edu